

Investor Connect®

Client Access to Online Financial Information at www.investor-connect.com

Investor Connect is a secure client Web site that provides online account and market information 24 hours a day, seven days a week.

- **Money, Quicken and TurboTax downloads** — this service allows clients to download account information including account balances, transactions and positions.
- **Portfolio Tracker** — Virtually consolidate all investments and keep track of them in one place.
- **Paperless Options** — Clients can elect to go paperless for a variety of documents. If chose, paper documents will be suppressed and the client will receive email notifications when the documents are available online.

Account Summary
Priced as of 9/4/07 1:32 PM E.T.
Acct Name Acct Value Other Investments Portfolio Value
Joint Account \$317,143.61 \$201,422.07 \$446,198.37
→ Your Online Documents

Online Documents
View online versions of your monthly statements, trade confirmations, and 1099s. Click the link below to view your available documents.

Market Overview 12:52 PM ET 01/21/2010

Index	Last	Change	% Change
DJIA	10,391.54	-211.61	-2.00%
NASDAQ	2,263.93	-27.32	-1.19%
S&P 500	1,118.12	-19.92	-1.75%
Russ2K	629.76	-9.85	-1.54%
NYSE	7,176.50	-153.33	-2.09%
30 Yr T	4.51	-0.03	-0.62%

Market Snapshot
U.S. stocks tumble on fears of more bank rules

- A Customizable Options** — personalize your clients' Investor Connect site with your company's logo, choice of color scheme and business information, such as financial consultant name, address and phone number.
- B Accounts at a Glance** — clients can view a summary of account values, update accounts with intraday prices, and display price quotes for companies, mutual funds and market indices of their choice.
- C Online Documents** — access to online statements, trade confirmations, 1099s and other important shareholder information.
- D Investor Center** — gives clients an interactive information center for market quotes, news and research. Multiple financial calculators help clients make informed decisions about retirement, education savings, car purchases and more.



RBC Correspondent Services